



MORCHANA

Delete Account

Updated: 08 April 2022 (EN)

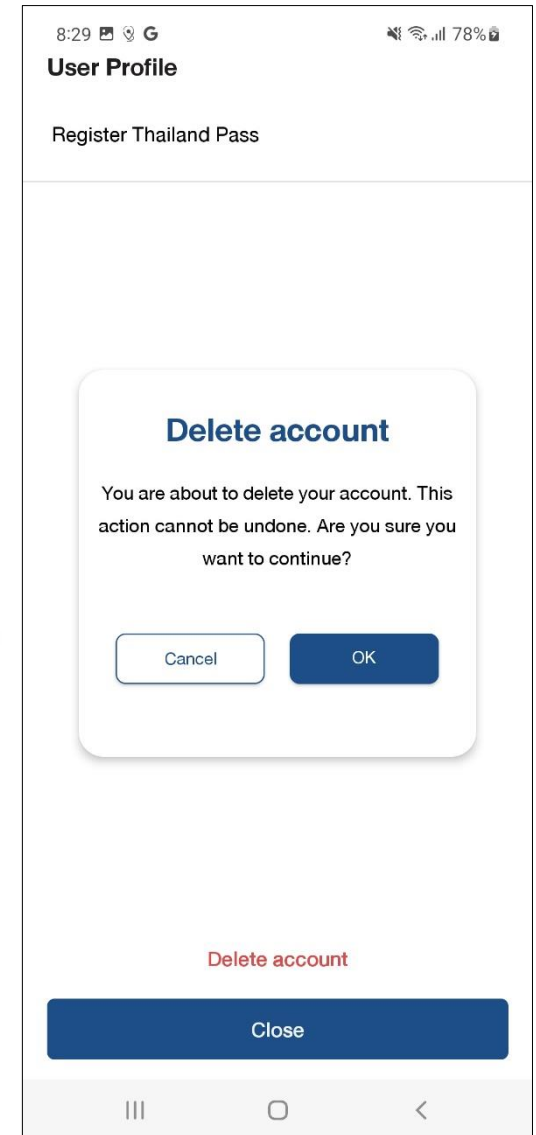
Delete account in Morchana application

Concept for “delete account”

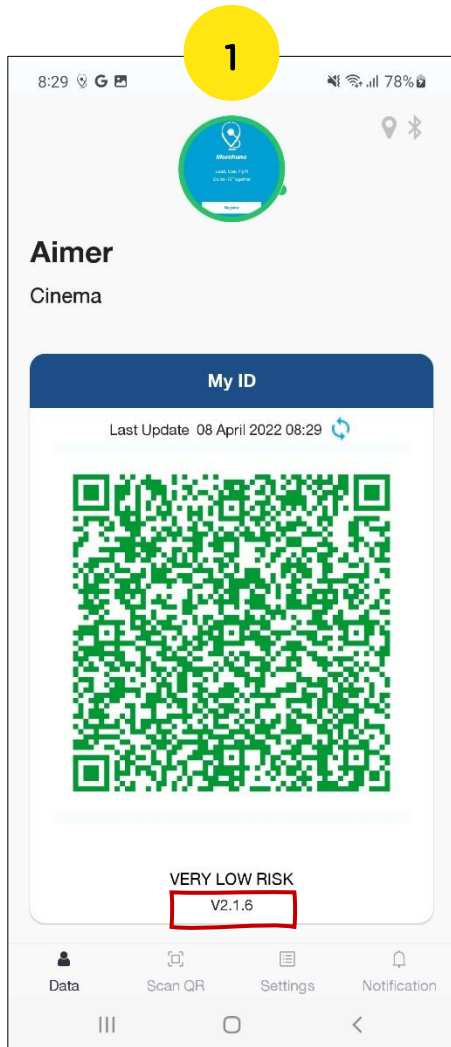
We allow users to terminate the collection of your location data collected by Morchana application. In addition, you might experience less convenient when using application, for example, you will not be notified when you go to places where COVID-19 is spreading.

Recommendation for “delete account”

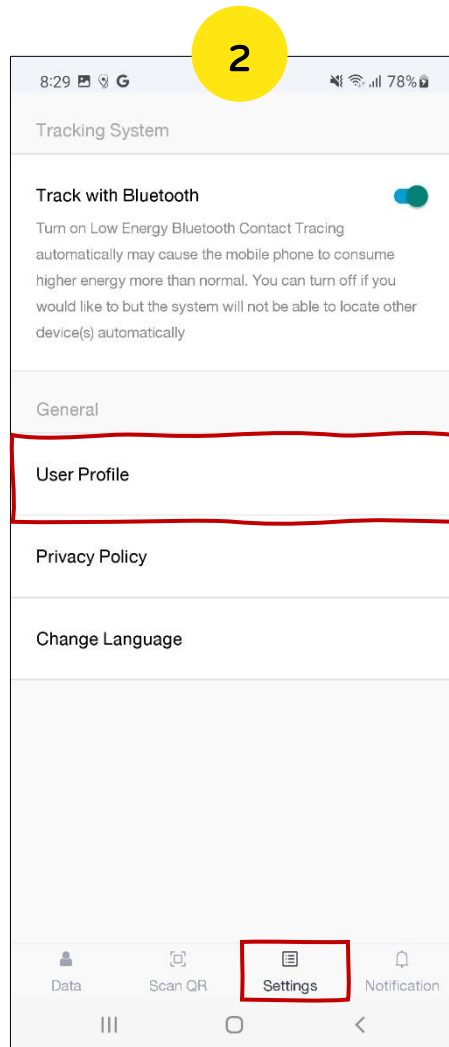
To make overall process run correctly, we need your cooperation (traveler who entering Thailand via air travel) do not delete Morchana account before reporting day-5 ATK because the report URL will send through Morchana application in notification menu.



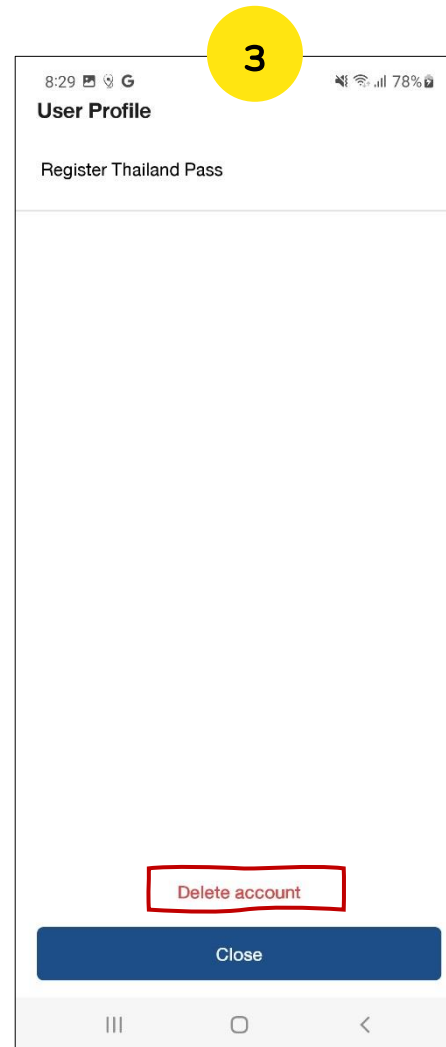
Process to delete account



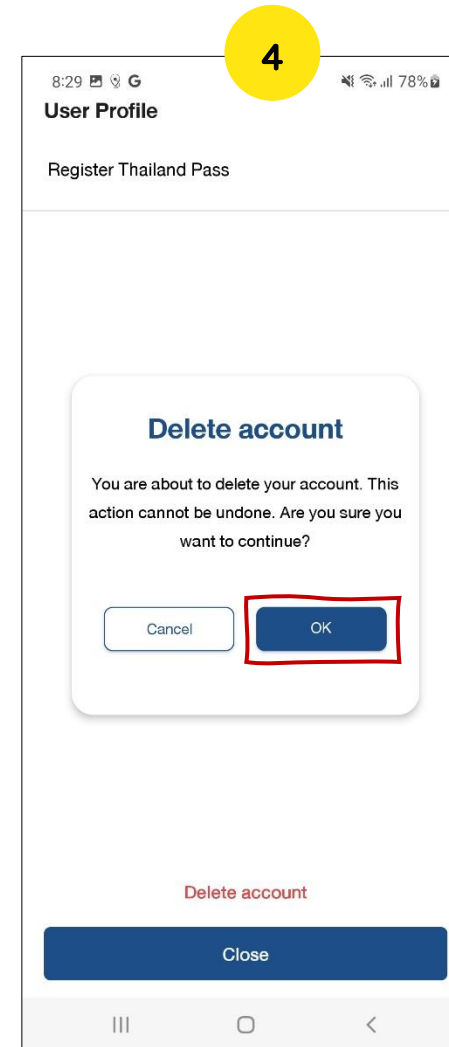
Firstly, update Morchana application to version 2.1.6



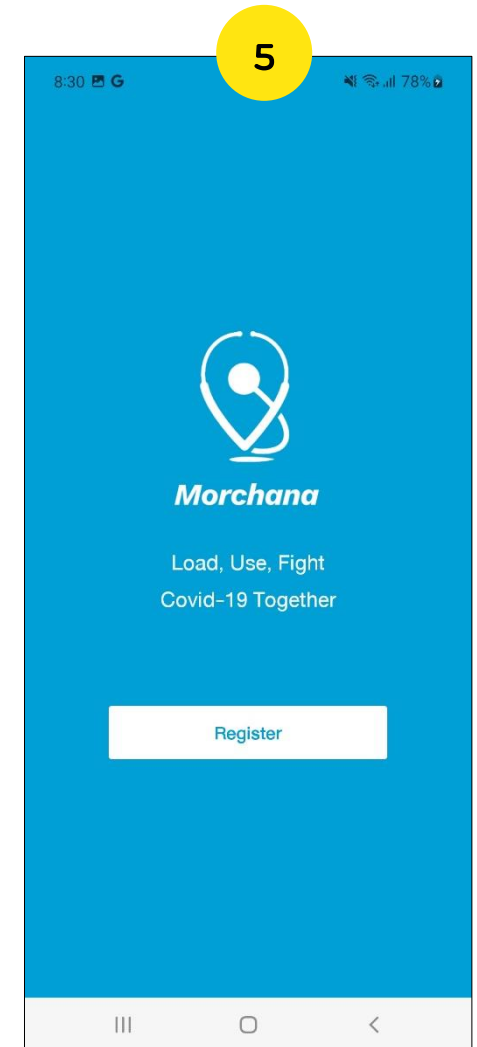
Press "Settings" and then "User Profile"



Press "Delete account"



Press "OK"



Procedure successful



บริษัท โทรคมนาคมแห่งชาติ จำกัด (มหาชน)
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